Developing Facilitation Skills

Whether it’s a meeting (big or small) or a training session, someone has to shape and guide the process of working together so that you meet your goals and accomplish what you’ve set out to do. While a group of people might set the agenda and figure out the goals, one person needs to concentrate on how you are going to move through your agenda and meet those goals effectively. This is the person we call the “facilitator.”

https://ctb.ku.edu/en/table-of-contents/leadership/group-facilitation/facilitation-skills/main

IT Governance Toolkit

This toolkit leads you through the process of understanding IT governance, the benefits that you can expect from a successful governance deployment, and the building blocks to consider as you design a governance framework. Resources are included at each step of the way.

https://library.educause.edu/resources/2017/12/it-governance-toolkit

Higher Education IT Governance Checklist

IT governance is an essential organizational process that allows an organization to successfully realize its IT strategy. Establishing a higher education institutional IT governance program doesn’t have to be cumbersome, but the importance of thoughtful design should not be underestimated. This document provides a high-level checklist of the items to consider when creating an IT governance program.

https://library.educause.edu/resources/2017/3/higher-education-it-governance-checklist


This foundational work on IT governance reports their extensive research on effective IT governance, including case studies and best practice recommendations.

https://hbr.org/product/it-governance-how-top-performers-manage-it-decision-rights-for-superior-results/2535-HBK-ENG

- If you want a (very) short version, see their article in CIO magazine:
  "Recipe for Good Governance,"
  https://www.cio.com/article/2442488/governance/recipe-for-good-governance.html
ISACA (https://www.isaca.org) has a great deal of useful information on IT governance design and assessment through the COBIT framework. As they say, “COBIT 5 is the overarching business and management framework for governance and management of enterprise IT.” Fully implementing COBIT 5 is an ambitious endeavor, but the framework provides good guidance around what mature IT governance should look like. A login is required for access to a lot of the material.

Supporting Innovation through IT Governance

Higher education is transforming itself through IT innovation. Aligning IT with the institution’s strategies and goals is essential, and institutions must make decisions about which technologies to explore and implement. To address issues of resource allocation and project prioritization, many institutions have put decision-making processes in place through IT governance. This research bulletin looks at IT governance by considering these questions: How does maturity in IT governance impact technology innovation in higher education? When is IT governance a bureaucracy? When is it a facilitator?

https://library.educause.edu/resources/2016/4/supporting-innovation-through-it-governance


This is an academic book with a corporate/business orientation, but in particular the second chapter about Enterprise IT Governance practices is quite useful, and the fifth chapter gives good overview of COBIT 5.